



Celebration Sunday PHONE SCRIPT

GOD'S PEOPLE GATHER

“Hi. This is _____ calling from church. Is this _____?”

“Yes.”

“No.”

“Great! Good to talk to you, _____. I’m one of the volunteers calling our members about our celebration Sunday, which will be held on _____. Have you heard about that?”

“Sorry! Wrong number. Have a good day.”
END OF CALL

“Yes.”

“No.”

“Excellent! Part of the reason for the call is to help us plan for that Sunday. We are hoping to get a rough count. Are you (possibly: “and your family”) able to make it on that day?”

“That’s okay. The goal is to have a Sunday where we bring our entire church family back together for worship after the restrictions of the pandemic.”
(If your church has additional events for that day planned—a cookout, games for kids, etc.—briefly share that here.)
“So, we are asking our members to do everything possible to avoid going out of town that weekend so they can be here for celebration Sunday. Do you think you could make it?”

“Yes.”

“Yes.”

“Not sure”

“No.”

“Not sure”

“No.”

“No.”

“Fantastic! If you have any questions about celebration Sunday, you can find all the information at _____.”
(e.g., church website or Facebook page)
END OF CALL

“I understand. Schedules get busy! We are really hoping to have 100% of our members there on that Sunday. I know I will have things to do that day, but I am just going to plan to do them later in the afternoon. It would be wonderful if you could make it too.”
After final exchanges...
END OF CALL
SCHEDULE FOLLOW-UP CALL

“Sorry to hear that!
Do you already have plans for that day?”

“Yes.”

“Caller explains he has a grievance with church.”

“I understand. Schedules get busy! Well, if your plans change, it would be great to see you. If not, I hope we can meet some other time.”
After final exchanges...
END OF CALL

Listen respectfully.
“I’m sorry to hear that. I know no church is perfect. I also know that personally I need what Christ does for me there. I hope you could try it again sometime.”
After final exchanges...
END OF CALL
SHARE CONVO WITH PASTOR